

HYGIENE AND SAFETY

Safety has always been a top priority at Park Hotel Sancelso for years. For this reason, we apply very strict hygiene measures for the prevention of infectious diseases.

These measures have been further strengthened and integrated to protect against COVID-19.

General safety precautions

- The entire hotel complex is reserved exclusively for booked guests and customers.
- Protective masks (mouth / nose) are mandatory for guests from school age in all common areas, both internal and external, both during their stay and while on the move, except for the exceptions mentioned below.
- All personnel on duty always wear a protective mask and gloves where required.
- Hand disinfection columns are located in all areas of the hotel.
- The use of the lift is allowed only after hand disinfection.
- All used detergents and disinfectants have an antibacterial and antiviral effects and are certified by the companies "Ferruzzi Servizi Srl" (www.ferruzziservizi.it) and "Magnifica Essenza" (www.magnificaessenza.it).
- Ventilation system is sanitized and regularly maintained for constant air exchange with 100% supply of fresh external air - NB no air recycling!
- Constant training of our staff to ensure compliance and rigorous application of all prevention measures.

Cleaning and disinfection of common areas

- Repeated daily sanitation of all common areas.

- Repeated daily disinfection of all critical contact points (runners, elevator buttons, door handles, relaxation area beds, chairs, equipment, etc.)
- Ozonation of common areas.

Cleaning and disinfection of the rooms

- Special deep cleaning, disinfection and ozonation of all rooms before occupancy on arrival.
- Daily cleaning of the rooms according to current hygiene protocols.
- All bed linen is washed and disinfected by the external professional laundry "Acquatec" (www.acquateclava.it) according to certified procedures.
- The cleaning staff wear both protective masks (mouth / nose) and protective gloves.

Cleaning and disinfection of the Wellness area

- Entrance to the Wellness area is provided by reservation only and is reserved exclusively for the family unit.
- Disinfection and ozonation of the entire wellness area and sanitation of the beds at each change of household.

Gastronomy, restaurant, bar

- The protective mask is not mandatory while staying at your table within your family unit, at the bar counter and on the terrace in compliance with the minimum distance of 1 meter.
- Reception and storage of all food goods and preparation of all dishes strictly in compliance with the most recent HACCP guidelines.

- Disinfection of vegetables and fruit served raw, both at reception and before serving for consumption.
- Hygienically guaranteed handling of all dishes, at our buffets with constant replacement of handling tools.
- Access to the buffets only after disinfection of the hands and mandatory use of disposable gloves.
- Guarantee of the prescribed minimum spacing of guests seated at the table towards the people of the neighboring tables (1 meter), both in the Dining Room and at the Bar.
- Service and drink at the bar counter with observance of the prescribed distance.
- Use of protective masks (mouth / nose) and disposable gloves during all food processing and food production processes.

The measures listed are updated to the D.L. n.104 of 14.08.2020 and subject to changes relating to subsequent regulatory updates